

Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121-1904
www.ownerconnection.com



1992 F-250 Ford Truck
Vehicle ID #: 1FTHX26 *File Copy*

1557

01M05

July, 2001

STATE OF UTAH MOTOR POOL
CAPITOL PLAZA CAPITAL BLDG
SALT LAKE CTY, UT 84114



At Ford Motor Company, we are constantly working to improve our products. The reason for this letter is to tell you about a no charge coverage program (Extended Coverage Program 01M05).

What is the no charge coverage program?

Your vehicle may experience a fuel cross-flow condition if the check valve in the fuel pump/sender assembly becomes damaged. If this check valve becomes damaged, fuel may be supplied from one tank and some or all of the unused fuel may be returned to the other tank. Should this occur, the capacity of the receiving tank may be exceeded and fuel may overflow from the filler cap.

Note: Your vehicle was covered under Safety Recall 93S68 which was initiated in late 1993 to address fuel cross-flow. If Safety Recall 93S68 has never been performed on your vehicle, we encourage you to have it performed. If Safety Recall 93S68 was performed and you are still experiencing fuel cross-flow, then the cost to repair the cross-flow condition will be covered under this extended coverage program, number 01M05.

What does Extended Coverage Program 01M05 cover?...

This program extends the coverage for the cross-flow condition to 12 years or 150,000 miles from your vehicle's warranty start date, whichever occurs first. This coverage will automatically transfer to subsequent owners. If the vehicle already has more than 150,000 miles, this coverage will last until December 31, 2001.

If your vehicle should experience a fuel cross-flow condition, your dealership will repair the condition free of charge (parts and labor).

Refunds...

If your vehicle had a fuel cross-flow condition which was the cause of a repair which occurred before the date of this letter, Ford is offering a full refund. For the refund, please give your paid original receipt to your Ford or Lincoln Mercury dealer. To avoid delays, do not send receipts to Ford Motor Company.

**If you've changed
address or sold the
vehicle...**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed address or sold the vehicle.

**Quality Care service is
there for you all year
round.**



Quality Care is the commitment of Ford Motor Company and its dealerships to provide you with a superior service and ownership experience. We stand committed with our dealers to assist you with all of your automotive service needs. With our nationwide dealer network, we're here to ensure you receive Quality Care service so that your vehicle maintains peak performance throughout your ownership experience.

We hope this no charge coverage confirms our commitment to your satisfaction. We pride ourselves on becoming the world's leading consumer company for automotive products and services.

Sincerely,

A handwritten signature in black ink, reading "Ann O'Neill".

Ann O'Neill
Director
Vehicle Service and Programs